

**BEST AVAILABLE COPY**Application No. 09/824,175  
Docket No. 002854-23  
Page 2**Amendments to the Specification**

Please replace the paragraph starting on page 3, line 15 with the marked-up version below showing the change:

One shortcoming of current BPM systems arises when business processes involve human-based activities. As an example, consider the case of an online order taking system. For some systems of this type, incoming orders must be approved by a manager (or other human) before they can be accepted. This might be the case with orders that involve large amounts of money, for example. Unfortunately, model-driven BPM systems don't provide a mechanism for modeling human-based activities. As a result, many business processes may be difficult (and in some case, impossible) to accurately model.